

Customer's Name		
Address		
	Post Code	Phone Number



Bromsgrove
District Council
www.bromsgrove.gov.uk



Instruction to your bank or building society to pay by Direct Debit

Please fill in the whole form including official use box using a ball point pen and send it to:

Bromsgrove District Council
Income Team
PO Box 7760
Bromsgrove
B60 1YW
Tel: (01527) 881288

Service User Number

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Name(s) of account holder(s)

Bank or Building Society account number

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Branch sort code

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Name and full postal address of your bank or building society

To: The Manager	
	Bank/Building Society
Address	
Post Code	

This is not part of the instruction to your bank or building society.

The payment date for Direct Debit is the 1st of a month.

Customer ID

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Instruction to your Bank or Building Society

Please pay Bromsgrove District Council Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Bromsgrove District Council and, if so, details will be passed electronically to my bank/building society.

Signature(s)

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Date

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Banks and building societies may not accept Direct Debit instructions for some types of account

This guarantee should be detached and retained by the payer.

The Direct Debit Guarantee



- ◆ This guarantee is offered by all Banks and Building Societies that accept instructions to pay Direct Debits.
- ◆ If there are any changes to the amount, date or frequency of your Direct Debit Bromsgrove District Council will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Bromsgrove District Council to collect a payment, confirmation of the amount and date will be given to you at the time of request.
- ◆ If an error is made in the payment of your Direct Debit, by Bromsgrove District Council or your Bank or Building Society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay it back when Bromsgrove District Council asks you to.
- ◆ You can cancel a Direct Debit at any time by simply contacting your Bank or Building Society. Written confirmation may be required. Please also notify us.