

Redditch Borough Council - Community Survey 2021

This survey was opened on Friday 15 October 2021; an invite was sent directly to all members of the Community Panel. The survey remained open for 4 full weeks. One reminder was sent to panel members on 29 October 2021. A total of 130 valid surveys were returned, resulting in a response rate of 40%. The survey was publicised in local media and numerous times on social media during the 4 weeks. A total of 602 surveys were received from the public. A total of 732 valid surveys were received.

Some results may appear significantly different when compared with previous years. Whilst this might be a true reflection, it needs to be borne in mind that since 23 March 2020 there have been significant changes to peoples' lives due to the Covid-19 pandemic.

Q no.	Question	Responses	2021		2020	2019	2018
			Total Responses	%	%	%	%
Q1 (732)	Please tell us which area you live in.	Abbeydale	20	2.7%	1.5%	1.9%	1.1%
		Abbey Park	1	0.1%	-	-	-
		Astwood Bank	34	4.6%	5.6%	3.4%	4.0%
		Batchley	59	8.1%	7.9%	7.6%	6.6%
		Brockhill	31	4.2%	3.8%	4.6%	5.3%
		Callow Hill	29	4.0%	1.8%	2.3%	2.1%
		Church Hill North	44	6.0%	6.9%	5.5%	9.3%
		Church Hill South	37	5.1%	1.8%	4.9%	4.0%
		Crabbs Cross	18	2.5%	2.0%	3.0%	4.0%
		Enfield	10	1.4%	1.0%	1.7%	2.1%
		Feckenham	17	2.3%	1.8%	1.5%	0.3%
		Greenlands	24	3.3%	2.5%	3.0%	3.5%
		Headless Cross	46	6.3%	8.4%	8.6%	7.2%
		Hunt End	16	2.2%	3.1%	2.5%	4.3%
		Ipsley	14	1.9%	3.8%	0.4%	0.8%
		Lakeside	5	0.7%	0.8%	0.6%	0.8%
		Lodge Park	20	2.7%	2.5%	3.4%	2.7%
		Matchborough East	25	3.4%	2.8%	3.0%	4.3%
		Matchborough West	24	3.3%	3.3%	2.1%	2.1%
		Oakenshaw	14	1.9%	1.8%	2.3%	3.2%
		Oakenshaw South	9	1.2%	2.8%	2.3%	1.3%
		Riverside	11	1.5%	1.5%	0.8%	1.9%
		Smallwood	8	1.1%	1.3%	0.8%	0.3%
		Southcrest	29	4.0%	4.3%	4.4%	5.1%
		St. Georges	5	0.7%	0.5%	1.1%	0.0%
		Town Centre	10	1.4%	0.3%	1.3%	0.5%
		Walkwood	13	1.8%	2.3%	4.6%	3.5%
Webheath	76	10.4%	6.6%	5.3%	6.1%		
Winyates East	21	2.9%	5.6%	5.1%	2.1%		
Winyates Green	18	2.5%	3.6%	2.7%	3.2%		
Winyates West	15	2.0%	1.0%	1.7%	2.1%		
Wire Hill	4	0.5%	1.8%	1.1%	1.1%		
Woodrow North	12	1.6%	1.3%	2.1%	1.1%		
Woodrow South	13	1.8%	2.3%	1.5%	2.7%		
About Your Neighbourhood, the Ward and the Borough							
Q2	Overall, how satisfied are you with the following as a place to live?						
Q2a (732)	Your neighbourhood?	Very satisfied	198	27.0%	-	-	-
		Satisfied	345	47.1%	-	-	-
		Neither satisfied nor dissatisfied	86	11.7%	-	-	-
		Dissatisfied	67	9.2%	-	-	-
		Very dissatisfied	36	4.9%	-	-	-
		Don't know	0	0.0%	-	-	-
Q2b (721)	Your local area/ward?	Very satisfied	120	16.6%	-	-	-
		Satisfied	325	45.1%	-	-	-
		Neither satisfied nor dissatisfied	139	19.3%	-	-	-
		Dissatisfied	90	12.5%	-	-	-
		Very dissatisfied	37	5.1%	-	-	-
		Don't know	10	1.4%	-	-	-
Q2c (720)	The Borough?	Very satisfied	57	7.9%	-	-	-
		Satisfied	291	40.4%	-	-	-
		Neither satisfied nor dissatisfied	183	25.4%	-	-	-
		Dissatisfied	102	14.2%	-	-	-
		Very dissatisfied	81	11.3%	-	-	-
		Don't know	6	0.8%	-	-	-
Q3 (726)	How strongly do you feel you belong to your neighbourhood?	Very strongly	125	17.2%	-	-	-
		Fairly strongly	314	43.3%	-	-	-
		Not very strongly	190	26.2%	-	-	-
		Not at all strongly	79	10.9%	-	-	-
		Don't know	18	2.5%	-	-	-
		Q4 How satisfied are you with the following in your neighbourhood?					
Q4a (728)	Cleanliness e.g. litter	Very satisfied	96	13.2%	-	-	-
		Satisfied	306	42.0%	-	-	-
		Neither satisfied nor dissatisfied	109	15.0%	-	-	-
		Dissatisfied	152	20.9%	-	-	-
		Very dissatisfied	65	8.9%	-	-	-
		Don't know	0	0.0%	-	-	-
Q4b (727)	Grass cutting	Very satisfied	108	14.9%	-	-	-
		Satisfied	298	41.0%	-	-	-
		Neither satisfied nor dissatisfied	142	19.5%	-	-	-
		Dissatisfied	112	15.4%	-	-	-
		Very dissatisfied	65	8.9%	-	-	-
		Don't know	2	0.3%	-	-	-
Q4c (727)	Hedge maintenance	Very satisfied	67	9.2%	-	-	-
		Satisfied	234	32.2%	-	-	-
		Neither satisfied nor dissatisfied	145	19.9%	-	-	-
		Dissatisfied	160	22.0%	-	-	-

Q no.	Question	Responses	2021		2020	2019	2018
			Total Responses	%	%	%	%
		Very dissatisfied	116	16.0%	-	-	-
		Don't know	5	0.7%	-	-	-
Q4d (725)	Waste and recycling	Very satisfied	160	22.1%	-	-	-
		Satisfied	325	44.8%	-	-	-
		Neither satisfied nor dissatisfied	121	16.7%	-	-	-
		Dissatisfied	74	10.2%	-	-	-
		Very dissatisfied	41	5.7%	-	-	-
		Don't know	4	0.6%	-	-	-
Q5	How often do you visit the following district centres and Redditch Town Centre						
Q5a (699)	Batchley - Batchley Road	Daily	26	3.7%	-	-	-
		At least once a week	62	8.9%	9.7%	-	-
		Every other week	30	4.3%	3.7%	-	-
		Monthly	36	5.2%	4.6%	-	-
		Less often	152	21.7%	9.7%	-	-
		Never	393	56.2%	72.2%	-	-
Q5b (690)	Batchley - Poplar Road	Daily	11	1.6%	-	-	-
		At least once a week	28	4.1%	3.8%	-	-
		Every other week	23	3.3%	1.9%	-	-
		Monthly	31	4.5%	1.4%	-	-
		Less often	143	20.7%	12.3%	-	-
		Never	454	65.8%	80.6%	-	-
Q5c (699)	Church Hill	Daily	28	4.0%	-	-	-
		At least once a week	44	6.3%	5.7%	9.2%	-
		Every other week	19	2.7%	2.9%	2.4%	-
		Monthly	43	6.2%	8.1%	6.1%	-
		Less often	160	22.9%	13.3%	22.9%	-
		Never	405	57.9%	70.0%	59.4%	-
Q5d (701)	Headless Cross	Daily	40	5.7%	-	-	-
		At least once a week	100	14.3%	13.3%	16.8%	-
		Every other week	56	8.0%	9.0%	7.2%	-
		Monthly	98	14.0%	12.9%	18.2%	-
		Less often	173	24.7%	14.8%	23.0%	-
		Never	234	33.4%	50.0%	34.7%	-
Q5e (699)	Matchborough	Daily	28	4.0%	-	-	-
		At least once a week	41	5.9%	3.8%	5.1%	-
		Every other week	30	4.3%	2.4%	3.1%	-
		Monthly	44	6.3%	7.7%	6.5%	-
		Less often	141	20.2%	15.4%	21.6%	-
		Never	415	59.4%	70.7%	63.7%	-
Q5f (720)	Redditch Town Centre	Daily	39	5.4%	9.2%	-	-
		At least once a week	192	26.7%	39.3%	38.9%	-
		Every other week	120	16.7%	16.0%	25.2%	-
		Monthly	165	22.9%	16.4%	19.5%	-
		Less often	169	23.5%	16.0%	16.1%	-
		Never	35	4.9%	3.1%	0.3%	-
Q5g (697)	Winyates	Daily	16	2.3%	-	-	-
		At least once a week	39	5.6%	5.5%	6.2%	-
		Every other week	31	4.4%	4.5%	5.2%	-
		Monthly	48	6.9%	8.6%	8.6%	-
		Less often	176	25.3%	14.5%	26.5%	-
		Never	387	55.5%	66.8%	53.6%	-
Q5h (696)	Woodrow	Daily	17	2.4%	-	-	-
		At least once a week	16	2.3%	3.9%	3.4%	-
		Every other week	8	1.1%	0.5%	2.1%	-
		Monthly	19	2.7%	1.9%	0.7%	-
		Less often	108	15.5%	8.2%	17.2%	-
		Never	528	75.9%	85.5%	76.6%	-
Q6	Each year the Community Safety Partnership (CSP) gathers information to inform the Community Safety Plan. We would like you to help us with this process by answering the following questions. (Further information about the CSP can be found at https://nwscsp.org/ - opens in new window)						
	To what extent do you agree or disagree with these statements about feeling safe and respected?						
Q6a (726)	I feel safe outside in my local area during daylight	I agree strongly	219	30.2%	42.5%	33.8%	37.2%
		I agree	380	52.3%	49.2%	55.3%	51.3%
		I neither agree nor disagree	81	11.2%	4.7%	7.5%	8.0%
		I disagree	36	5.0%	2.8%	2.7%	3.5%
		I disagree strongly	10	1.4%	0.4%	0.7%	0.0%
		Not relevant to me	0	0.0%	0.4%	0.0%	-
Q6b (726)	I feel safe outside in my local area after dark	I agree strongly	63	8.7%	15.1%	8.6%	15.2%
		I agree	216	29.8%	40.2%	38.1%	42.0%
		I neither agree nor disagree	156	21.5%	18.7%	21.0%	17.9%
		I disagree	160	22.0%	15.5%	22.0%	17.0%
		I disagree strongly	122	16.8%	6.4%	10.0%	8.0%
		Not relevant to me	9	1.2%	4.0%	0.3%	-
Q6c (721)	Having CCTV helps me feel safe when I'm out in public	I agree strongly	138	19.1%	16.5%	19.6%	21.6%
		I agree	257	35.6%	30.9%	32.5%	33.3%
		I neither agree nor disagree	170	23.6%	31.3%	27.6%	36.0%
		I disagree	88	12.2%	8.8%	12.9%	7.2%
		I disagree strongly	29	4.0%	2.0%	2.4%	1.8%
		Not relevant to me	39	5.4%	10.4%	4.9%	-
Q6d (723)	My local area (within a 15min walk) is safer than other areas in Redditch	I agree strongly	87	12.0%	19.1%	10.7%	15.9%
		I agree	271	37.5%	40.2%	40.0%	31.9%
		I neither agree nor disagree	240	33.2%	29.9%	35.9%	41.6%
		I disagree	78	10.8%	8.0%	7.2%	8.0%

Q no.	Question	Responses	2021		2020	2019	2018
			Total Responses	%	%	%	%
		I disagree strongly	37	5.1%	1.2%	4.5%	2.7%
		Not relevant to me	10	1.4%	1.6%	1.7%	-
Q6e (724)	I feel people from different backgrounds get on well in my area	I agree strongly	77	10.6%	10.4%	8.0%	13.3%
		I agree	329	45.4%	50.4%	46.9%	50.4%
		I neither agree nor disagree	221	30.5%	26.4%	28.5%	29.2%
		I disagree	56	7.7%	7.2%	8.3%	5.3%
		I disagree strongly	16	2.2%	1.6%	2.8%	1.8%
		Not relevant to me	25	3.5%	4.0%	5.6%	-
Q6f (726)	I am treated with dignity and respect in the community	I agree strongly	93	12.8%	14.9%	7.9%	17.7%
		I agree	329	45.3%	49.8%	50.0%	50.4%
		I neither agree nor disagree	232	32.0%	22.9%	29.3%	26.5%
		I disagree	42	5.8%	4.0%	6.9%	4.4%
		I disagree strongly	12	1.7%	2.8%	1.7%	0.9%
		Not relevant to me	18	2.5%	5.6%	4.1%	-
Q7 (727)	Have you or a member of your household been the victim of a crime, anti-social behaviour and/or harassment?						
Q7a (718)	A crime	No	496	69.1%	63.5%	60.8%	55.9%
		Yes, in the last 12 months	73	10.2%	10.2%	9.8%	8.9%
		Yes, between 1 and 5 years ago	78	10.9%	14.3%	14.7%	10.5%
		Yes, 6 or more years ago	71	9.9%	11.9%	14.7%	24.6%
Q7b (717)	Anti-social behaviour	No	470	65.6%	61.9%	54.6%	64.4%
		Yes, in the last 12 months	140	19.5%	18.6%	26.4%	16.2%
		Yes, between 1 and 5 years ago	73	10.2%	11.3%	13.4%	9.8%
		Yes, 6 or more years ago	34	4.7%	8.1%	5.6%	9.5%
Q7c (713)	Harrassed because of your race, religion, sexual orientation, gender identity or disability	No	653	91.6%	89.6%	88.4%	-
		Yes, in the last 12 months	34	4.8%	6.6%	8.0%	-
		Yes, between 1 and 5 years ago	19	2.7%	2.5%	3.6%	-
		Yes, 6 or more years ago	7	1.0%	1.2%	0.0%	-
Involvement, Customer Care and District Services							
Q8 (626)	Overall, how satisfied are you with how Redditch Borough Council delivers services?	Very satisfied	47	7.5%	-	-	-
		Satisfied	209	33.4%	-	-	-
		Neither satisfied nor dissatisfied	192	30.7%	-	-	-
		Dissatisfied	117	18.7%	-	-	-
		Very dissatisfied	56	8.9%	-	-	-
		I don't know	5	0.8%	-	-	-
Q9	To what extent do you agree or disagree with these statements about involvement and influence?						
Q9a (624)	I like to be involved in decisions affecting Borough Council services	I agree strongly	120	19.2%	25.7%	20.0%	19.6%
		I agree	299	47.9%	52.4%	53.9%	49.6%
		I neither agree nor disagree	155	24.8%	19.6%	22.7%	26.5%
		I disagree	18	2.9%	2.3%	3.0%	3.7%
		I disagree strongly	13	2.1%	0.0%	0.4%	0.5%
		I don't know	19	3.0%	-	-	-
Q9b (626)	I can influence decisions affecting Borough Council services	I agree strongly	25	4.0%	4.2%	3.7%	2.2%
		I agree	73	11.7%	17.1%	16.2%	13.8%
		I neither agree nor disagree	186	29.7%	34.8%	36.5%	37.6%
		I disagree	177	28.3%	30.6%	28.2%	33.5%
		I disagree strongly	142	22.7%	13.2%	15.5%	13.0%
		I don't know	23	3.7%	-	-	-
Q9c (624)	I like to be involved in decisions affecting my local area	I agree strongly	147	23.6%	-	-	-
		I agree	306	49.0%	-	-	-
		I neither agree nor disagree	127	20.4%	-	-	-
		I disagree	22	3.5%	-	-	-
		I disagree strongly	5	0.8%	-	-	-
		I don't know	17	2.7%	-	-	-
Q9d (623)	I can influence decisions affecting my local area	I agree strongly	31	5.0%	-	-	-
		I agree	80	12.8%	-	-	-
		I neither agree nor disagree	196	31.5%	-	-	-
		I disagree	169	27.1%	-	-	-
		I disagree strongly	117	18.8%	-	-	-
		I don't know	30	4.8%	-	-	-
Q9e (626)	I am well informed about how my council tax is spent	I agree strongly	28	4.5%	-	-	-
		I agree	186	29.7%	-	-	-
		I neither agree nor disagree	176	28.1%	-	-	-
		I disagree	137	21.9%	-	-	-
		I disagree strongly	90	14.4%	-	-	-
		I don't know	9	1.4%	-	-	-
Q10 (622)	Are you generally happy with the level of customer care you receive from the Borough Council?	Yes	172	27.7%	48.2%	35.4%	27.9%
		Somewhat	213	34.2%	25.0%	34.9%	40.6%
		No	144	23.2%	15.1%	15.0%	16.2%
		Not applicable	93	15.0%	11.7%	14.7%	15.4%
Q11 (277)	The council is committed to making sure the services we provide promote equal opportunities to help us make sure everyone is treated fairly as set out on the Equality Act 2010. What are the most important issues for you when it comes to equalities?	Display shows number and percentage of people who provided a comment. Comments will be analysed separately.	277	60.9%	-	-	-
Q12	Please let us know your views about housing provision and services in the borough.						
Q12a (620)	Are you concerned about the affordability of housing within Redditch Borough?	Yes	333	53.7%	56.3%	67.8%	60.6%
		No	287	46.3%	43.7%	32.2%	39.4%
Q12b (620)	Are you aware that Redditch Borough Council delivers a service to help	Yes	301	48.5%	55.8%	57.1%	42.7%

Q no.	Question	Responses	2021		2020	2019	2018
			Total Responses	%	%	%	%
Q12b (620)	Council delivers a service to help residents find accommodation?	No	319	51.5%	44.2%	42.9%	57.3%
Q12c (619)	Are you aware the Council can help tenants who are experiencing problems with their private landlord concerning disrepair in their home?	Yes	260	42.0%	52.3%	46.9%	28.2%
		No	359	58.0%	47.7%	53.1%	71.8%
Q13 (613)	For you, what are the 3 most important areas of focus when it comes to the local environment?	Reducing the amount of waste that I create (e.g. food waste, plastic)	338	55.1%	57.4%	69.0%	-
		Having homes that are energy efficient and affordable to run	452	73.7%	67.7%	66.1%	-
		Encouraging biodiversity in public spaces	178	29.0%	27.0%	39.9%	-
		Increasing use of renewable energy (e.g. solar)	325	53.0%	49.3%	48.4%	-
		Reducing reliance on fossil fuel transport	154	25.1%	35.5%	33.5%	-
		Buildings that are fit for the future (e.g. low carbon)	252	41.1%	39.0%	41.5%	-
		The council working to reduce its carbon emissions	184	30.0%	31.9%	35.8%	-
Living Independently, Physical and Mental Wellbeing							
Q14	In general, how is your physical and mental/emotional wellbeing?						
Q14a (594)	Physical wellbeing	Very good	119	20.0%	25.4%	22.5%	19.6%
		Good	252	42.4%	38.5%	33.3%	44.1%
		Fair	141	23.7%	24.2%	31.4%	25.1%
		Poor	56	9.4%	8.5%	9.2%	6.8%
		Very poor	21	3.5%	3.5%	2.6%	1.6%
		Prefer not to say	5	0.8%	0.0%	1.0%	2.9%
Q14b (594)	Mental/emotional wellbeing	Very good	125	21.0%	32.4%	23.9%	28.2%
		Good	245	41.2%	44.8%	37.9%	38.5%
		Fair	138	23.2%	16.6%	24.2%	18.9%
		Poor	52	8.8%	5.0%	9.8%	8.0%
		Very poor	27	4.5%	1.2%	3.3%	3.5%
		Prefer not to say	7	1.2%	0.0%	1.0%	2.9%
Q15 (592)	Do you take part in any activities to improve or maintain your physical and mental/emotional health? Please tick all that apply	Informal activity e.g. walking, gardening, hobbies, socialising	494	83.4%	91.2%	91.5%	83.4%
		Formal activity e.g. organised classes & clubs, sports, crafts	162	27.4%	42.5%	35.4%	35.4%
		Vocational learning e.g. courses, music lessons, education, new skills, work	44	7.4%	15.7%	11.7%	15.7%
		Professional learning e.g. HNC, degree	31	5.2%	5.0%	6.6%	-
		Community contribution e.g. volunteering, charity work, part of a community	156	26.4%	35.2%	34.5%	26.6%
		I don't currently take part in any activity	66	11.1%	6.1%	4.7%	10.3%
Q16 (589)	Across Redditch many people in the community are supported by individuals and/or groups volunteering their time, skills and expertise. There are great examples of local groups and individuals setting up community facilities such as local shops, transport schemes or supporting vulnerable people and we would really like to hear about them.						
	In the last 12 months, have you given any unpaid help to a neighbour, someone in the community, to a group, club or organisation in your local area?	Yes	323	54.8%	-	-	-
		No	266	45.2%	-	-	-
Q17	To what extent do you agree or disagree with these statements?						
Q17a (590)	I am able to manage my household finances	I agree strongly	293	49.7%	61.0%	52.1%	52.5%
		I agree	221	37.5%	31.3%	35.7%	34.2%
		I neither agree nor disagree	44	7.5%	4.2%	5.9%	7.4%
		I disagree	20	3.4%	1.5%	4.6%	3.2%
		I strongly disagree	3	0.5%	0.8%	0.3%	0.9%
		Not relevant to me	9	1.5%	1.2%	1.3%	1.8%
Q17b (589)	I know how to access care/support for myself or those I care for	I agree strongly	106	18.0%	22.4%	21.4%	15.5%
		I agree	175	29.7%	30.4%	38.5%	25.4%
		I neither agree nor disagree	125	21.2%	15.6%	17.1%	14.0%
		I disagree	90	15.3%	11.2%	11.5%	15.5%
		I strongly disagree	29	4.9%	1.6%	1.6%	5.7%
		Not relevant to me	64	10.9%	18.8%	9.9%	23.9%
Q18	Are you concerned about the following at the moment, as a result of COVID-19? Please tick all that apply						
Q18a (385)	Financial situation	For yourself	91	23.6%	31.2%	-	-
		For your family	177	46.0%	42.4%	-	-
		For your local community	247	64.2%	68.8%	-	-
Q18b (295)	Housing circumstances	For yourself	57	19.3%	17.2%	-	-
		For your family	92	31.2%	29.3%	-	-
		For your local community	211	71.5%	73.3%	-	-
Q18c (350)	Employment	For yourself	73	20.9%	21.3%	-	-
		For your family	125	35.7%	40.2%	-	-
		For your local community	250	71.4%	78.7%	-	-
Q18d (414)	Physical health	For yourself	205	49.5%	62.2%	-	-
		For your family	214	51.7%	56.1%	-	-
		For your local community	197	47.6%	48.0%	-	-
Q18e (449)	Mental health	For yourself	188	41.9%	50.9%	-	-
		For your family	238	53.0%	54.3%	-	-
		For your local community	232	51.7%	60.0%	-	-
Q18f (293)	Relationships	For yourself	88	30.0%	33.7%	-	-
		For your family	119	40.6%	43.6%	-	-
		For your local community	171	58.4%	62.4%	-	-
Q18g (387)	Loneliness	For yourself	91	23.5%	27.5%	-	-
		For your family	94	24.3%	30.0%	-	-
		For your local community	289	74.7%	70.6%	-	-
Q18h (326)	Education	For yourself	33	10.1%	8.5%	-	-
		For your family	146	44.8%	48.7%	-	-
		For your local community	234	71.8%	73.5%	-	-
Q18i (443)	Risk of Infection (COVID-19)	For yourself	257	58.0%	75.0%	-	-
		For your family	296	66.8%	81.3%	-	-
		For your local community	265	59.8%	74.0%	-	-

Q no.	Question	Responses	2021		2020	2019	2018
			Total Responses	%	%	%	%
Q18j (37)	Other (Please specify) Examples: access to medical care/mental health care; unsociable behaviour	For yourself	10	27.0%	28.6%	-	-
		For your family	15	40.5%	28.6%	-	-
		For your local community	27	73.0%	85.7%	-	-
Redditch Borough Council Priorities							
Q19 (505)	We understand that all the following are important topics. Please tell us which five of the following you feel should be given priority by Redditch Borough Council next year? <i>Respondents were asked to rank their top 5 with '1' being their top priority and '5' the lowest of their top 5 priorities - these have been entered into a scoring matrix. Figures displayed are the number of responses (inclusive of 1st-5th priority) and rank for each priority.</i>	Support the development and delivery of appropriate housing in the Borough	131	8th	11th	10th	7th
		Ensure housing in the Borough is of good quality and affordable	169	4th	9th	6th	Jt 3rd
		Reducing homelessness	175	6th	8th	3rd	Jt 3rd
		Support people to live independently	92	13th	14th	14th	10th
		Providing welfare and financial support to help residents in maximising income/reducing debt	96	14th	16th	13th	11th
		Healthy lifestyles and well-being, including mental health	208	3rd	4th	2nd	2nd
		Support and empower families and communities	71	16th	18th	15th	13th
		Build sustainable communities and neighbourhoods	106	12th	12th	11th	12th
		Empower residents to get involved	63	17th	15th	16th	15th
		Supporting the community and voluntary sector	91	15th	13th	17th	14th
		Community safety	253	1st	1st	1st	1st
		Provide well maintained community parks and open spaces	237	2nd	6th	7th	9th
		Maintenance of the landscape and environment	217	5th	3rd	8th	8th
		Support culturally diverse events and arts activities	30	19th	19th	19th	16th
		Redditch's cultural heritage	66	18th	17th	18th	17th
		Local economic development and employment	149	10th	2nd	5th	6th
Transport, travel and congestion	159	9th	5th	4th	-		
Environmental sustainability	124	11th	7th	12th	-		
Waste and recycling	186	7th	10th	9th	5th		
Anything Else?							
Q20 (201)	Please tell us anything else you wish us to understand about living in Redditch.	This was an open question and the comments will be analysed separately					
About You							
Q21 (500)	What is your current housing status?	Owner	227	45.4%	53.6%	39.6%	-
		Mortgaged	154	30.8%	25.8%	32.0%	-
		Part rent/ part buy	6	1.2%	0.3%	0.6%	-
		Private renting	26	5.2%	2.9%	8.2%	-
		Council tenant	49	9.8%	10.5%	11.8%	-
		Social housing	14	2.8%	1.3%	2.1%	-
		Living with relatives	11	2.2%	2.6%	3.3%	-
		Prefer not to say	9	1.8%	2.0%	1.2%	-
		Other - please comment e.g. homeless (sofa surfing), housing assoc.	4	0.8%	1.0%	1.2%	-
Q22 (497)	Which best describes your gender?	Male	198	39.8%	51.4%	36.7%	37.6%
		Female	276	55.5%	45.3%	59.8%	59.2%
		Prefer to self describe	20	4.0%	0.8%	0.7%	-
		Prefer not to say	3	0.6%	2.5%	2.8%	2.9%
Q23 (409)	What was your age, in years, on your last birthday? <i>(2018 survey asked respondents 'Which of the following best describes your age?' with responses in age ranges. The 2019 and 2020 responses have been grouped to allow comparison)</i>	16-19yrs	1	0.2%	0.4%	0.4%	0.0%
		20-29yrs	18	4.4%	3.4%	6.1%	7.4%
		30-39yrs	70	17.1%	5.2%	17.0%	16.0%
		40-49yrs	83	20.3%	17.2%	20.2%	19.6%
		50-59yrs	85	20.8%	17.2%	14.8%	19.2%
		60-69yrs	75	18.3%	24.6%	25.6%	24.4%
		70-79yrs	71	17.4%	26.7%	12.6%	9.9%
		80+ years	6	1.5%	3.0%	3.2%	1.3%
		Prefer not to say	-	-	-	-	2.2%
Q24 (498)	Do you have any long-standing health condition or disability? <i>(Long-standing means anything that has troubled you over a period of at least 12 months or that is likely to affect you for at least 12 months)</i>	Yes	218	43.8%	46.4%	39.8%	38.2%
		No	254	51.0%	49.0%	53.8%	54.5%
		Prefer not to say	26	5.2%	4.6%	6.5%	7.3%
Q25 (500)	To which of these groups do you consider you belong to?	White English / Welsh / Scottish / Northern Irish / British	458	91.6%	93.4%	91.4%	91.1%
		Any other White background	7	1.4%	2.9%	2.5%	1.9%
		Mixed or Multiple ethnic groups	5	1.0%	0.0%	1.8%	1.3%
		Asian or Asian British	3	0.6%	0.0%	0.4%	1.6%
		Black / African / Caribbean / Black British Arab (Arab included from 2021)	1	0.2%	0.4%	0.0%	0.0%
		Arab (incorporated with Black/African/Caribbean/Black British from 2021)	-	-	0.0%	0.0%	0.0%
		Any other ethnic group	6	1.2%	0.8%	0.0%	0.0%
		Prefer not to say	20	4.0%	2.5%	3.9%	3.8%
Q26 (495)	Which best describes your religion or belief?	Atheist	60	12.1%	12.6%	13.3%	11.0%
		Buddhist	1	0.2%	0.0%	0.4%	0.6%
		Christian	253	51.1%	55.5%	49.3%	51.1%
		Humanist	12	2.4%	2.1%	2.2%	1.9%
		Hindu	1	0.2%	0.4%	0.7%	0.0%
		Jewish	0	0.0%	0.0%	0.0%	0.3%
		Muslim	3	0.6%	0.0%	0.0%	1.0%
		Pagan	8	1.6%	0.4%	2.2%	1.0%
		Sikh	0	0.0%	0.0%	0.0%	0.3%
		No religion/belief	110	22.2%	23.5%	24.1%	25.6%
		Prefer not to say	35	7.1%	5.5%	7.9%	5.8%
Prefer to self describe	12	2.4%	-	-	-		
Q27 (488)	How would you describe your sexual orientation?	Bisexual	15	3.1%	2.1%	2.6%	3.3%
		Heterosexual	393	80.5%	83.9%	82.5%	85.1%
		Lesbian or Gay	15	3.1%	3.8%	2.6%	1.3%
		Prefer not to say	54	11.1%	8.1%	11.7%	10.3%
		Prefer to self describe	11	2.3%	2.1%	0.7%	-
		Other (please specify)	-	-	-	-	0.0%