

Redditch Borough Council

Contract Details

Contract information	Contracts Register
Advertising the tender	Proactis Portal
Supplier	Supreme Linguistic Services Ltd T/A Premium Linguistic
Contract Start	01/06/2023
Contract End	31/05/2026
Head of Service	Executive Director of Finance and Resources
Department	Business Transformation
Department Budget	Equalities Budget
Contact	equalities@bromsgroveandredditch.gov.uk

Period covered	April 2023 to March 2024
Total Spend on Interpreting and Translation	£4368.91 (excluding audio translation and BSL interpreting cost)

Document Translation	
Total number of Document Translation	35
Total Spend on Document Translation	£3,371.11
Top Language	Polish
Top Department	Housing
Language	Number of requests
Polish	13
Romanian	4
Ukrainian	7
Urdu	3
Hungarian	2
Polish to English	1
Slovakian to English	1
Pakistani	1
Thai	1
Tigrayan	1
Mandarin to English	1
Departments	Number of requests
Housing	33
Worcester Regulator Services	1
Parenting and Community Team	1

Telephone Interpreting	
Total number of Telephone Interpreting	62
Total Spend on Telephone Interpreting	£997.80
Top Language	Polish
Top Department	Housing
Language	Number of requests
Polish	34
Romanian	10
Ukrainian	6
Hungarian	4
Russian	1
kurdish	1
Albanian	1
Urdu	1
Indonesian	1
Slovak	1
Thai	1
Tigrayan	1
Departments	Number of requests
Housing	61
Parenting and Community Team	1

Audio Translation (Audio Versions of document)	
Total number of Audio Translation	1
Total Spend on Video Interpreting	Commercially sensitive due to the number
Language	English
Department	Housing

BSL Interpreting	
Total number of BSL Interpreting	1
Total Spend on BSL Interpreting	Commercially sensitive due to the number
Department	Housing