

Redditch Borough Council

Contract Details	
Contract information	Contract via Worcestershire County Council
Advertising the tender	Proactis Portal
Contract Start	01/05/2017
Contract End	30/04/2021 (Contract extended to 2023)
Head of Service	Head of Business Transformation
Department	Business Transformation
Department Budget	Equalities Budget
Contact	equalities@bromsgroveandredditch.gov.uk

Period covered	April 2021 to March 2022
Total Spend on Interpreting and Translation	£968.03 (excluding video interpreting cost)

Document Translation	
Total number of Document Translation	16
Total Spend on Document Translation	£690.56
Top Language	Polish
Top Department	Housing
Language	Number of requests
Polish	8
Urdu	4
Romanian	1
Punjabi	1
Ukrainian	1
Polish to English	1
Departments	Number of requests
Housing	12
Policy	4

Telephone Interpreting	
Total number of Telephone Interpreting	11
Total Spend on Telephone Interpreting	£277.47
Top Language	Polish
Top Department	Housing
Language	Number of requests
Polish	4
Urdu	3
Romanian	2
Arabic	1
Slavakian	1
Departments	Number of requests
Housing	10
Council Tax	1

Video Interpreting	
Total number of Video Interpreting	1
Total Spend on Video Interpreting	Commercially sensitive due to the number
Language	Polish
Department	Housing