

Redditch Borough Council - Community Survey 2023

This survey was opened on Friday 13 October 2023; an invite was sent directly to all members of the Community Panel. The survey remained open for 4 full weeks. Two reminder was sent to panel members. A total of 193 valid surveys were returned from the panel, resulting in a response rate of 40%. The survey was publicised in local media and numerous times on social media during the 4 weeks. A total of 338 surveys were received from the general public resulting in a final figure of 531 completed surveys for analysis.

A total of 841 people interacted with the survey. 531 were fully completed and 194 were partially completed. The remaining 116 opened the survey but didn't answer any of the questions.

Some results may appear significantly different when compared with previous years. Whilst this might be a true reflection, it needs to be borne in mind that since 23 March 2020 there have been significant changes to peoples' lives due to the Covid-19 pandemic.

Q no.	Question	Responses	2023		2022	2021	2020	2019	2018
			Total Responses	%	%	%	%	%	%
Q1 (531)	Please tell us which area you live in.	Abbeydale	18	1.9%	3.4%	2.7%	1.5%	1.9%	1.1%
		Abbey Park	3	0.4%	0.6%	0.1%	-	-	-
		Astwood Bank	12	3.4%	2.3%	4.6%	5.8%	3.4%	4.0%
		Batchley	43	8.9%	8.2%	8.1%	7.9%	7.6%	6.6%
		Brockhill	19	4.3%	3.6%	4.2%	3.8%	4.6%	5.3%
		Callow Hill	9	2.4%	1.7%	4.0%	1.8%	2.3%	2.1%
		Church Hill North	38	7.0%	7.2%	6.0%	6.9%	5.6%	9.3%
		Church Hill South	28	6.4%	5.3%	5.1%	1.8%	4.9%	4.0%
		Crabbs Cross	20	2.3%	3.8%	2.5%	2.0%	3.0%	4.0%
		Enfield	5	1.1%	0.9%	1.4%	1.0%	1.7%	2.1%
		Feckenham	0	0.9%	0.0%	2.3%	1.8%	1.5%	0.3%
		Greenlands	18	4.1%	3.4%	3.3%	2.5%	3.0%	3.5%
		Headless Cross	26	6.0%	4.9%	6.3%	8.4%	8.6%	7.2%
		Hunt End	18	1.9%	3.4%	2.2%	3.1%	2.5%	4.3%
		Ipsley	5	1.5%	0.9%	1.9%	3.8%	0.4%	0.8%
		Lakeside	10	1.3%	1.9%	0.7%	0.8%	0.6%	0.8%
		Lodge Park	15	2.6%	2.8%	2.7%	2.5%	3.4%	2.7%
		Matchborough East	22	3.6%	4.2%	3.4%	2.8%	3.0%	4.3%
		Matchborough West	22	3.4%	4.2%	3.3%	3.3%	2.1%	2.1%
		Oakenshaw	10	2.4%	1.9%	1.9%	1.8%	2.3%	3.2%
		Oakenshaw South	12	2.4%	2.3%	1.2%	2.8%	2.3%	1.3%
		Riverside	8	1.3%	1.5%	1.5%	1.5%	0.8%	1.9%
		Smallwood	7	1.1%	1.3%	1.1%	1.3%	0.8%	0.3%
		Southcrest	28	5.3%	5.3%	4.0%	4.3%	4.4%	5.1%
		St. Georges	5	0.4%	0.9%	0.7%	0.5%	1.1%	0.0%
		Town Centre	4	1.3%	0.8%	1.4%	0.3%	1.3%	0.5%
		Walkwood	15	2.8%	2.8%	1.8%	2.3%	4.6%	3.5%
		Webheath	37	6.8%	7.0%	10.4%	6.6%	5.3%	6.1%
		Winyates East	23	2.8%	4.4%	2.9%	5.6%	5.1%	2.1%
		Winyates Green	15	3.6%	2.8%	2.5%	3.6%	2.7%	3.2%
Winyates West	10	1.9%	1.9%	2.0%	1.0%	1.7%	2.1%		
Wire Hill	1	0.8%	0.2%	0.5%	1.8%	1.1%	1.1%		
Woodrow North	15	1.9%	2.8%	1.6%	1.3%	2.1%	1.1%		
Woodrow South	6	1.7%	1.1%	1.8%	2.3%	1.5%	2.7%		
About Your Neighbourhood, the Ward and the Borough									
Q2	Overall, how satisfied are you with the following as a place to live?								
Q2a (529)	Your neighbourhood?	Very satisfied	119	22.5%	22.8%	27.0%	-	-	-
		Satisfied	256	48.4%	48.7%	47.1%	-	-	-
		Neither satisfied nor dissatisfied	70	13.2%	12.5%	11.7%	-	-	-
		Dissatisfied	55	10.4%	9.7%	9.2%	-	-	-
		Very dissatisfied	29	5.5%	6.1%	4.9%	-	-	-
		Don't know	0	0.0%	0.2%	0.0%	-	-	-
Q2b (524)	Your local area/ward?	Very satisfied	61	11.6%	11.0%	16.6%	-	-	-
		Satisfied	243	46.4%	49.4%	45.1%	-	-	-
		Neither satisfied nor dissatisfied	107	20.4%	20.0%	19.3%	-	-	-
		Dissatisfied	71	13.5%	11.5%	12.5%	-	-	-
		Very dissatisfied	38	7.3%	6.5%	5.1%	-	-	-
		Don't know	4	0.8%	1.5%	1.4%	-	-	-
Q2c (524)	The Borough?	Very satisfied	31	5.9%	4.0%	7.9%	-	-	-
		Satisfied	198	37.8%	37.6%	40.4%	-	-	-
		Neither satisfied nor dissatisfied	149	28.4%	26.3%	25.4%	-	-	-
		Dissatisfied	90	17.2%	19.6%	14.2%	-	-	-
		Very dissatisfied	55	10.5%	11.3%	11.3%	-	-	-
		Don't know	1	0.2%	1.2%	0.8%	-	-	-
Q3 (528)	How strongly do you feel you belong to your neighbourhood?	Very strongly	83	15.7%	12.0%	17.2%	-	-	-
		Fairly strongly	227	43.0%	44.4%	43.3%	-	-	-
		Not very strongly	138	26.1%	29.7%	26.2%	-	-	-
		Not at all strongly	67	12.7%	11.2%	10.9%	-	-	-
		Don't know	13	2.5%	2.7%	2.5%	-	-	-
		How satisfied are you with the following in your neighbourhood?							
Q4a (527)	Cleanliness e.g. litter	Very satisfied	51	9.7%	9.9%	13.2%	-	-	-
		Satisfied	214	40.6%	40.5%	42.0%	-	-	-
		Neither satisfied nor dissatisfied	86	16.3%	16.0%	15.0%	-	-	-
		Dissatisfied	113	21.4%	23.6%	20.9%	-	-	-
		Very dissatisfied	63	12.0%	10.1%	8.9%	-	-	-
		Don't know	0	0.0%	0.0%	0.0%	-	-	-
Q4b (528)	Grass cutting	Very satisfied	59	11.2%	11.8%	14.9%	-	-	-
		Satisfied	199	37.7%	47.0%	41.0%	-	-	-
		Neither satisfied nor dissatisfied	87	16.5%	17.3%	19.5%	-	-	-
		Dissatisfied	102	19.3%	13.9%	15.4%	-	-	-
		Very dissatisfied	78	14.8%	9.3%	8.9%	-	-	-
		Don't know	3	0.6%	0.6%	0.3%	-	-	-
Q4c (528)	Hedge maintenance	Very satisfied	41	7.8%	8.4%	9.2%	-	-	-
		Satisfied	146	27.7%	32.4%	32.2%	-	-	-
		Neither satisfied nor dissatisfied	113	21.4%	18.5%	19.9%	-	-	-
		Dissatisfied	107	20.3%	21.2%	22.0%	-	-	-
		Very dissatisfied	119	22.5%	18.3%	16.0%	-	-	-
		Don't know	2	0.4%	1.1%	0.7%	-	-	-
Q4d (529)	Waste and recycling	Very satisfied	103	19.5%	18.9%	22.1%	-	-	-
		Satisfied	255	48.2%	49.1%	44.8%	-	-	-
		Neither satisfied nor dissatisfied	90	17.0%	16.4%	16.7%	-	-	-
		Dissatisfied	43	8.1%	9.3%	10.2%	-	-	-
		Very dissatisfied	37	7.0%	5.9%	5.7%	-	-	-
		Don't know	1	0.2%	0.4%	0.6%	-	-	-
Q5 How often do you visit the following district centres and Redditch Town Centre									
Q5a (505)	Batchley - Batchley Road	Daily	20	4.0%	3.9%	3.7%	-	-	-
		At least once a week	33	6.5%	6.9%	8.9%	-	-	-
		Every other week	21	4.2%	4.7%	4.3%	3.7%	-	-
		Monthly	37	7.3%	5.7%	5.2%	4.6%	-	-
		Less often	107	21.2%	19.4%	21.7%	9.7%	-	-
		Never	287	56.8%	59.4%	56.2%	72.2%	-	-
Q5b (500)	Batchley - Poplar Road	Daily	9	1.8%	1.5%	1.6%	-	-	-
		At least once a week	20	4.0%	3.3%	4.1%	3.8%	-	-
		Every other week	9	1.8%	2.3%	3.3%	1.9%	-	-
		Monthly	24	4.8%	4.4%	4.5%	1.4%	-	-
		Less often	108	21.6%	21.9%	20.7%	12.3%	-	-
		Never	330	66.0%	66.6%	65.8%	80.6%	-	-
Q5c (511)	Church Hill	Daily	21	4.1%	2.4%	4.0%	-	-	-
		At least once a week	36	7.0%	6.7%	6.3%	5.7%	9.2%	-
		Every other week	17	3.3%	3.5%	2.7%	2.9%	2.4%	-

Q no.	Question	Responses	2023		2022	2021	2020	2019	2018
			Total Responses	%	%	%	%	%	
		Monthly	35	6.8%	4.9%	6.2%	8.1%	6.1%	-
		Less often	107	20.9%	23.0%	22.9%	13.3%	22.9%	-
		Never	295	57.7%	59.6%	57.9%	70.0%	59.4%	-
Q5d (509)	Headless Cross	Daily	28	5.5%	3.9%	5.7%	-	-	-
		At least once a week	66	13.0%	14.3%	14.3%	13.3%	16.8%	-
		Every other week	47	9.2%	6.7%	8.0%	9.0%	7.2%	-
		Monthly	73	14.3%	15.9%	14.0%	12.9%	18.2%	-
		Less often	127	25.0%	24.4%	24.7%	14.8%	23.0%	-
		Never	168	33.0%	34.8%	33.4%	50.0%	34.7%	-
Q5e (509)	Matchborough	Daily	19	3.7%	2.9%	4.0%	-	-	-
		At least once a week	35	6.9%	6.6%	5.9%	3.8%	5.1%	-
		Every other week	21	4.1%	3.7%	4.3%	2.4%	3.1%	-
		Monthly	40	7.9%	4.5%	6.3%	7.7%	6.5%	-
		Less often	112	22.0%	21.4%	20.2%	15.4%	21.6%	-
		Never	282	55.4%	60.8%	59.4%	70.7%	63.7%	-
Q5f (529)	Redditch Town Centre	Daily	27	5.1%	7.1%	5.4%	9.2%	-	-
		At least once a week	166	29.5%	32.0%	26.7%	39.3%	38.9%	-
		Every other week	112	21.2%	19.8%	16.7%	16.0%	25.2%	-
		Monthly	107	20.2%	17.7%	22.9%	16.4%	19.5%	-
		Less often	100	18.9%	18.7%	23.5%	16.0%	16.1%	-
		Never	27	5.1%	4.6%	4.9%	3.1%	0.3%	-
Q5g (509)	Winyates	Daily	16	3.1%	3.0%	2.3%	-	-	-
		At least once a week	24	4.7%	4.3%	5.6%	5.5%	6.2%	-
		Every other week	17	3.3%	4.3%	4.4%	4.5%	5.2%	-
		Monthly	44	8.6%	8.3%	6.9%	8.6%	8.6%	-
		Less often	124	24.4%	27.1%	25.3%	14.5%	26.5%	-
		Never	284	55.8%	53.0%	55.5%	66.8%	53.6%	-
Q5h (509)	Woodrow	Daily	11	2.2%	1.2%	2.4%	-	-	-
		At least once a week	13	2.6%	4.1%	2.3%	3.9%	3.4%	-
		Every other week	15	2.9%	2.3%	1.1%	0.5%	2.1%	-
		Monthly	15	2.9%	4.1%	2.7%	1.9%	0.7%	-
		Less often	96	18.9%	17.4%	15.5%	8.2%	17.2%	-
		Never	359	70.5%	70.9%	75.9%	85.5%	76.6%	-
Q6	Each year the Community Safety Partnership (CSP) gathers information to inform the Community Safety Plan. We would like you to help us with this process by answering the following questions. (Further information about the CSP can be found at https://nwcsp.org - opens in new window)								
	To what extent do you agree or disagree with these statements about feeling safe and respected?								
Q6a (527)	I feel safe outside in my local area during daylight	I agree strongly	150	28.5%	25.9%	30.2%	42.5%	33.8%	37.2%
		I agree	267	50.7%	56.4%	52.3%	49.2%	55.3%	51.3%
		I neither agree nor disagree	60	11.4%	10.7%	11.2%	4.7%	7.5%	8.0%
		I disagree	38	7.2%	5.5%	5.0%	2.8%	2.7%	3.5%
		I disagree strongly	11	2.1%	1.5%	1.4%	0.4%	0.7%	0.0%
		Not relevant to me	1	0.2%	0.0%	0.0%	0.4%	0.0%	-
Q6b (530)	I feel safe outside in my local area after dark	I agree strongly	38	7.2%	6.3%	8.7%	15.1%	8.6%	15.2%
		I agree	152	28.7%	25.8%	29.8%	40.2%	38.1%	42.0%
		I neither agree nor disagree	130	24.5%	23.3%	21.5%	18.7%	21.0%	17.9%
		I disagree	128	24.2%	28.3%	22.0%	15.5%	22.0%	17.0%
		I disagree strongly	73	13.8%	14.9%	16.8%	6.4%	10.0%	8.0%
		Not relevant to me	9	1.7%	1.3%	1.2%	4.0%	0.3%	-
Q6c (528)	Having CCTV helps me feel safe when I'm out in public	I agree strongly	81	15.3%	13.9%	19.1%	16.5%	19.6%	21.6%
		I agree	182	34.5%	33.1%	35.6%	30.9%	32.5%	33.3%
		I neither agree nor disagree	153	29.0%	29.2%	23.6%	31.3%	27.6%	36.0%
		I disagree	65	12.3%	14.9%	12.2%	8.8%	12.9%	7.2%
		I disagree strongly	28	5.3%	3.3%	4.0%	2.0%	2.4%	1.8%
		Not relevant to me	19	3.6%	5.6%	5.4%	10.4%	4.9%	-
Q6d (527)	My local area (within a 15min walk) is safer than other areas in Redditch	I agree strongly	61	11.6%	10.3%	12.0%	19.1%	10.7%	15.9%
		I agree	181	34.3%	33.1%	37.5%	40.2%	40.0%	31.9%
		I neither agree nor disagree	186	35.3%	40.3%	33.2%	29.9%	35.9%	41.6%
		I disagree	67	12.7%	11.9%	10.8%	8.0%	7.2%	8.0%
		I disagree strongly	24	4.6%	4.4%	5.1%	1.2%	4.5%	2.7%
		Not relevant to me	8	1.5%	0.0%	1.4%	1.6%	1.7%	-
Q6e (530)	I feel people from different backgrounds get on well in my area	I agree strongly	48	9.1%	9.4%	10.6%	10.4%	8.0%	13.3%
		I agree	238	44.9%	45.3%	45.4%	50.4%	46.9%	50.4%
		I neither agree nor disagree	171	32.3%	32.9%	30.5%	26.4%	28.5%	29.2%
		I disagree	31	5.8%	7.3%	7.7%	7.2%	8.3%	5.3%
		I disagree strongly	18	3.4%	3.1%	2.2%	1.6%	2.8%	1.8%
		Not relevant to me	24	4.5%	2.1%	3.5%	4.0%	5.6%	-
Q6f (527)	I am treated with dignity and respect in the community	I agree strongly	66	12.5%	9.4%	12.8%	14.9%	7.9%	17.7%
		I agree	226	42.9%	44.5%	45.3%	49.8%	50.0%	50.4%
		I neither agree nor disagree	173	32.8%	35.9%	32.0%	22.9%	29.3%	26.5%
		I disagree	35	6.6%	5.7%	5.8%	4.0%	6.9%	4.4%
		I disagree strongly	11	2.1%	2.9%	1.7%	2.8%	1.7%	0.9%
		Not relevant to me	16	3.0%	1.7%	2.5%	5.6%	4.1%	-
Q7 (526)	Have you or a member of your household been the victim of a crime, anti-social behaviour and/or harassment?								
Q7a (521)	A crime	No	349	67.0%	66.7%	69.1%	63.5%	60.8%	55.9%
		Yes, in the last 12 months	62	11.9%	10.3%	10.2%	10.2%	9.8%	8.9%
		Yes, between 1 and 5 years ago	51	9.8%	10.5%	10.9%	14.3%	14.7%	10.5%
		Yes, 6 or more years ago	59	11.3%	12.5%	9.9%	11.9%	14.7%	24.6%
Q7b (522)	Anti-social behaviour	No	335	64.2%	65.5%	65.6%	61.9%	54.6%	64.4%
		Yes, in the last 12 months	104	19.9%	19.4%	19.5%	18.6%	26.4%	16.2%
		Yes, between 1 and 5 years ago	56	10.7%	8.7%	10.2%	11.3%	13.4%	9.8%
		Yes, 6 or more years ago	27	5.2%	6.4%	4.7%	8.1%	5.6%	9.5%
Q7c (518)	Harrassed because of your race, religion, sexual orientation, gender identity or disability	No	468	90.3%	90.6%	91.6%	89.6%	88.4%	-
		Yes, in the last 12 months	29	5.6%	5.1%	4.8%	6.6%	8.0%	-
		Yes, between 1 and 5 years ago	15	2.9%	2.9%	2.7%	2.5%	3.6%	-
		Yes, 6 or more years ago	6	1.2%	1.4%	1.0%	1.2%	0.0%	-
Involvement, Customer Care and District Services									
Q8 (517)	Overall, how satisfied are you with how Redditch Borough Council delivers services?	Very satisfied	27	5.2%	5.1%	7.5%	-	-	-
		Satisfied	169	32.7%	29.0%	33.4%	-	-	-
		Neither satisfied nor dissatisfied	143	27.7%	27.4%	30.7%	-	-	-
		Dissatisfied	95	18.4%	22.9%	18.7%	-	-	-
		Very dissatisfied	80	15.5%	14.7%	8.9%	-	-	-
		I don't know	3	0.6%	1.0%	0.8%	-	-	-
Q9	To what extent do you agree or disagree with these statements about involvement and influence?								
Q9a (512)	I like to be involved in decisions affecting Borough Council services	I agree strongly	96	18.8%	16.7%	19.2%	25.7%	20.0%	19.6%
		I agree	241	47.1%	46.6%	47.9%	52.4%	53.9%	49.6%
		I neither agree nor disagree	133	26.0%	28.9%	24.8%	19.6%	22.7%	26.5%
		I disagree	21	4.1%	3.3%	2.9%	2.3%	3.0%	3.7%
		I disagree strongly	9	1.8%	1.7%	2.1%	0.0%	0.4%	0.5%
		I don't know	12	2.3%	2.9%	3.0%	-	-	-
Q9b (516)	I can influence decisions affecting Borough Council services	I agree strongly	11	2.1%	1.5%	4.0%	4.2%	3.7%	2.2%
		I agree	32	6.2%	7.1%	11.7%	17.1%	16.2%	13.8%
		I neither agree nor disagree	164	31.8%	27.6%	29.7%	34.8%	36.5%	37.6%
		I disagree	141	27.3%	31.3%	28.3%	30.6%	28.2%	33.5%
		I disagree strongly	145	28.1%	29.8%	22.7%	13.2%	15.5%	13.0%
		I don't know	23	4.5%	2.7%	3.7%	-	-	-
Q9c (518)	I like to be involved in decisions affecting my local area	I agree strongly	112	21.6%	22.6%	23.6%	-	-	-
		I agree	262	50.6%	48.4%	49.0%	-	-	-

Q no.	Question	Responses	2023		2022	2021	2020	2019	2018	
			Total Responses	%	%	%	%	%		
		I neither agree nor disagree	114	22.0%	21.8%	20.4%	-	-	-	
		I disagree	14	2.7%	3.4%	3.5%	-	-	-	
		I disagree strongly	8	1.5%	1.7%	0.8%	-	-	-	
		I don't know	8	1.5%	2.1%	2.7%	-	-	-	
Q9d (516)	I can influence decisions affecting my local area	I agree strongly	15	2.9%	2.1%	5.0%	-	-	-	
		I agree	48	9.3%	9.8%	12.8%	-	-	-	
		I neither agree nor disagree	174	33.7%	30.3%	31.5%	-	-	-	
		I disagree	133	25.8%	29.5%	27.1%	-	-	-	
		I disagree strongly	124	24.0%	25.3%	18.8%	-	-	-	
Q9e (516)	I am well informed about how my council tax is spent	I agree strongly	20	3.9%	4.0%	4.5%	-	-	-	
		I agree	154	29.8%	25.9%	29.7%	-	-	-	
		I neither agree nor disagree	145	28.1%	29.7%	28.1%	-	-	-	
		I disagree	103	20.0%	22.4%	21.9%	-	-	-	
		I disagree strongly	85	16.5%	16.3%	14.4%	-	-	-	
Q10 (513)	Are you generally happy with the level of customer care you receive from the Borough Council?	Yes	144	28.1%	18.9%	27.7%	48.2%	35.4%	27.9%	
		Somewhat	139	27.1%	30.0%	34.2%	25.0%	34.9%	40.6%	
		No	123	24.0%	29.6%	23.2%	15.1%	15.0%	16.2%	
		Not applicable	107	20.9%	21.4%	15.0%	11.7%	14.7%	15.4%	
Q11 (265)	The council is committed to making sure the services we provide promote equal opportunities to help us make sure everyone is treated fairly as set out on the Equality Act 2010. What are the most important issues for you when it comes to equalities?	Display shows number and percentage of people who provided a comment. Comments will be analysed separately.	265	51.5%	51.8%	60.9%	-	-	-	
Q12	Please let us know your views about housing provision and services in the borough.									
Q12a (515)	Are you concerned about the affordability of housing within Redditch Borough?	Yes	322	62.5%	61.6%	53.7%	56.3%	67.8%	60.6%	
		No	193	37.5%	38.4%	46.3%	43.7%	32.2%	39.4%	
Q12b (517)	Are you aware that Redditch Borough Council delivers a service to help residents find accommodation?	Yes	249	48.2%	51.4%	48.5%	55.8%	57.1%	42.7%	
		No	268	51.8%	48.6%	51.5%	44.2%	42.9%	57.3%	
Q12c (516)	Are you aware the Council can help tenants who are experiencing problems with their private landlord concerning disrepair in their home?	Yes	215	41.7%	44.6%	42.0%	52.3%	46.9%	28.2%	
		No	301	58.3%	55.4%	58.0%	47.7%	53.1%	71.8%	
Q13 (511)	For you, what are the 3 most important areas of focus when it comes to the local environment?	Reducing the amount of waste that I create (e.g. food waste, plastic)	232	45.4%	46.7%	55.1%	57.4%	69.0%	-	
		Having homes that are energy efficient and affordable to run	377	73.8%	77.4%	73.7%	67.7%	66.1%	-	
		Encouraging biodiversity in public spaces	134	26.2%	28.3%	29.0%	27.0%	39.9%	-	
		Increasing use of renewable energy (e.g. solar)	249	48.7%	59.1%	53.0%	49.3%	48.4%	-	
		Reducing reliance on fossil fuel transport	111	21.7%	23.3%	25.1%	35.5%	33.5%	-	
		Buildings that are fit for the future (e.g. low carbon)	236	46.2%	40.3%	41.1%	39.0%	41.5%	-	
	The council working to reduce its carbon emissions	119	23.3%	26.0%	30.0%	31.9%	35.8%	-		
Living Independently, Physical and Mental Wellbeing										
Q14	In general, how is your physical and mental/emotional wellbeing?									
Q14a (511)	Physical wellbeing	Very good	116	22.7%	19.3%	20.0%	25.4%	22.5%	19.6%	
		Good	195	38.2%	35.7%	42.4%	38.5%	33.3%	44.1%	
		Fair	120	23.5%	29.4%	23.7%	24.2%	31.4%	25.1%	
		Poor	51	10.0%	10.3%	9.4%	8.5%	9.2%	6.8%	
		Very poor	27	5.3%	4.6%	3.5%	3.5%	2.6%	1.6%	
		Prefer not to say	2	0.4%	0.8%	0.8%	0.0%	1.0%	2.9%	
Q14b (514)	Mental/emotional wellbeing	Very good	117	22.8%	19.9%	21.0%	32.4%	23.9%	28.2%	
		Good	207	40.3%	35.9%	41.2%	44.8%	37.9%	38.5%	
		Fair	118	23.0%	26.8%	23.2%	16.6%	24.2%	18.9%	
		Poor	44	8.6%	10.9%	8.8%	5.0%	9.8%	8.0%	
		Very poor	26	5.1%	5.5%	4.5%	1.2%	3.3%	3.5%	
		Prefer not to say	2	0.4%	1.0%	1.2%	0.0%	1.0%	2.9%	
Q15 (510)	Do you take part in any activities to improve or maintain your physical and mental/emotional health? Please tick all that apply	Informal activity e.g. walking, gardening, hobbies, socialising	424	83.1%	86.3%	83.4%	91.2%	91.5%	83.4%	
		Formal activity e.g. organised classes & clubs, sports, crafts	166	32.5%	27.0%	27.4%	42.5%	35.4%	35.4%	
		Vocational learning e.g. courses, music lessons, education, new skills, work	61	12.0%	9.3%	7.4%	15.7%	11.7%	15.7%	
		Professional learning e.g. HNC, degree	19	3.7%	3.9%	5.2%	5.0%	6.6%	-	
		Community contribution e.g. volunteering, charity work, part of a community	147	28.8%	26.8%	26.4%	35.2%	34.5%	26.6%	
	I don't currently take part in any activity	50	9.8%	10.0%	11.1%	6.1%	4.7%	10.3%		
Q16 (512)	Across Redditch many people in the community are supported by individuals and/or groups volunteering their time, skills and expertise. There are great examples of local groups and individuals setting up community facilities such as local shops, transport schemes or supporting vulnerable people and we would really like to hear about them.	In the last 12 months, have you given any unpaid help to a neighbour, someone in the community, to a group, club or organisation in your local area?	Yes	302	59.0%	54.8%	54.8%	-	-	-
		No	210	41.0%	45.2%	45.2%	-	-	-	
Q17	To what extent do you agree or disagree with these statements?									
Q17a (508)	I am able to manage my household finances	I agree strongly	220	43.3%	34.9%	49.7%	61.0%	52.1%	52.5%	
		I agree	204	40.2%	45.0%	37.5%	31.3%	35.7%	34.2%	
		I neither agree nor disagree	47	9.3%	10.5%	7.5%	4.2%	5.9%	7.4%	
		I disagree	26	5.1%	6.9%	3.4%	1.5%	4.6%	3.2%	
		I strongly disagree	8	1.6%	1.3%	0.5%	0.8%	0.3%	0.9%	
		Not relevant to me	3	0.6%	1.3%	1.5%	1.2%	1.3%	1.8%	
Q17b (512)	I know how to access care/support for myself or those I care for	I agree strongly	80	15.6%	11.2%	18.0%	22.4%	21.4%	15.5%	
		I agree	177	34.6%	31.4%	29.7%	30.4%	38.5%	25.4%	
		I neither agree nor disagree	101	19.7%	23.5%	21.2%	15.6%	17.1%	14.0%	
		I disagree	76	14.8%	17.0%	15.3%	11.2%	11.5%	15.5%	
		I strongly disagree	29	5.7%	7.3%	4.9%	1.6%	1.6%	5.7%	
		Not relevant to me	49	9.6%	9.6%	10.9%	18.8%	9.9%	23.9%	
Q18	Are you concerned about the following at the moment? Please tick all that apply									
Q18a (381)	Financial situation	For yourself	128	33.6%	40.2%	23.6%	31.2%	-	-	
		For your family	217	57.0%	64.3%	46.0%	42.4%	-	-	
		For your local community	197	51.7%	49.3%	64.2%	68.8%	-	-	
Q18b (330)	Housing circumstances	For yourself	53	16.1%	16.6%	19.3%	17.2%	-	-	
		For your family	140	42.4%	39.2%	31.2%	29.3%	-	-	
		For your local community	212	64.2%	63.9%	71.5%	73.3%	-	-	
Q18c (286)	Employment	For yourself	45	15.7%	22.0%	20.9%	21.3%	-	-	
		For your family	105	36.7%	35.2%	35.7%	40.2%	-	-	
		For your local community	202	70.6%	65.5%	71.4%	78.7%	-	-	
Q18d (326)	Physical health	For yourself	181	55.5%	58.4%	49.5%	62.2%	-	-	
		For your family	154	47.2%	45.0%	51.7%	56.1%	-	-	
		For your local community	121	37.1%	30.4%	47.6%	48.0%	-	-	
Q18e (353)	Mental health	For yourself	139	39.4%	47.3%	41.9%	50.9%	-	-	
		For your family	182	51.6%	53.5%	53.0%	54.3%	-	-	
		For your local community	170	48.2%	42.1%	51.7%	60.0%	-	-	
Q18f (203)	Relationships	For yourself	60	29.6%	31.1%	30.0%	33.7%	-	-	
		For your family	97	47.8%	44.9%	40.6%	43.6%	-	-	
		For your local community	108	53.2%	49.3%	58.4%	62.4%	-	-	
Q18g (298)	Loneliness	For yourself	76	25.5%	27.2%	23.5%	27.5%	-	-	
		For your family	67	22.5%	26.9%	24.3%	30.0%	-	-	
		For your local community	202	67.8%	64.1%	74.7%	70.6%	-	-	
Q18h (269)	Education	For yourself	21	7.8%	9.0%	10.1%	8.5%	-	-	
		For your family	102	37.9%	44.0%	44.8%	48.7%	-	-	

